

▶ **PROGRAMME :**

▶ **OBJECTIFS :**

▶ **PERSONNES CONCERNEES :**

▶ **PEDAGOGIE & BENEFICES :**

▶ **DUREE :**

▶ **PRIX :** euros

▶ **SESSIONS :**

Retrouvez la formation sur notre site :

<http://www.idcc.fr/Efficacit%C3%A9%20Professionnelle%20%7C%20Pour%20tous%20%7C%201129-D%C3%A9samorcer%20et%20g%C3%A9rer%20%C2%B4agressivit%C3%A9%20des%20clients.html>