

▶ **PROGRAMME :**

▶ **OBJECTIFS :**

▶ **PERSONNES CONCERNEES :**

▶ **PEDAGOGIE & BENEFICES :**

▶ **DUREE :**

▶ **PRIX :** euros

▶ **SESSIONS :**

Retrouvez la formation sur notre site :

[http://www.idcc.fr/Management%20%7C%20Les%20m%C3%A9thodes%20et%20outils%20pour%20Manager%20%7C%201086-Formation%20de%20formateurs%20en%20call%20center%20\(niveau%202\).html](http://www.idcc.fr/Management%20%7C%20Les%20m%C3%A9thodes%20et%20outils%20pour%20Manager%20%7C%201086-Formation%20de%20formateurs%20en%20call%20center%20(niveau%202).html)