

▶ **PROGRAMME :**

▶ **OBJECTIFS :**

▶ **PERSONNES CONCERNEES :**

▶ **PEDAGOGIE & BENEFICES :**

▶ **DUREE :**

▶ **PRIX :** euros

▶ **SESSIONS :**

Retrouvez la formation sur notre site :

<http://www.idcc.fr/Management%20%7C%20Les%20m%C3%A9tiers%20de%20la%20Relation%20Clients%20pour%20Manager%20%20%7C%201074-Profession%20responsable%20centre%20d%C2%B4appel/service%20client.html>