

▶ **PROGRAMME :**

▶ **OBJECTIFS :**

▶ **PERSONNES CONCERNEES :**

▶ **PEDAGOGIE & BENEFICES :**

▶ **DUREE :**

▶ **PRIX :** euros

▶ **SESSIONS :**

Retrouvez la formation sur notre site :

<http://www.idcc.fr/Relation%20Clients%20%7C%20Les%20%20C3%A9crits%20en%20Relation%20Clients%20%7C%201103-Ma%C3%A9triser%20les%20techniques%20de%20r%C3%A9ponse%20aux%20e-mails%20clients.html>