

▶ **PROGRAMME :**

▶ **OBJECTIFS :**

▶ **PERSONNES CONCERNEES :**

▶ **PEDAGOGIE & BENEFICES :**

▶ **DUREE :**

▶ **PRIX :** euros

▶ **SESSIONS :**

Retrouvez la formation sur notre site :

<http://www.idcc.fr/Relation%20Clients%20%7C%20Les%20Fondamentaux%20de%20la%20Relation%20Clients%20%7C%201093-Ma%C3%AEtriser%20les%20cl%C3%A9s%20de%20la%20prise%20de%20rendez-vous%20et%20de%20a%20vente%20par%20t%C3%A9l%C3%A9phone.html>