

▶ **PROGRAMME :**

▶ **OBJECTIFS :**

▶ **PERSONNES CONCERNEES :**

▶ **PEDAGOGIE & BENEFICES :**

▶ **DUREE :**

▶ **PRIX :** euros

▶ **SESSIONS :**

Retrouvez la formation sur notre site :

<http://www.idcc.fr/Relation%20Clients%20%7C%20Les%20Fondamentaux%20de%20la%20Relation%20Clients%20%7C%201094-Vendre%20et%20n%C3%A9gocier%20mieux%20par%20%C3%A9l%C3%A9phone.html>