

▶ **PROGRAMME :**

▶ **OBJECTIFS :**

▶ **PERSONNES CONCERNEES :**

▶ **PEDAGOGIE & BENEFICES :**

▶ **DUREE :**

▶ **PRIX :** euros

▶ **SESSIONS :**

Retrouvez la formation sur notre site :

[http://www.idcc.fr/Relation%20Clients%20%7C%20Les%20Fondamentaux%20de%20la%20Relation%20Clients%20%7C%201099-Strat%C3%A9gie%20et%20tactiques%20de%20n%C3%A9gociation%20\(niveau%202\).html](http://www.idcc.fr/Relation%20Clients%20%7C%20Les%20Fondamentaux%20de%20la%20Relation%20Clients%20%7C%201099-Strat%C3%A9gie%20et%20tactiques%20de%20n%C3%A9gociation%20(niveau%202).html)